



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
United States Patent and Trademark Office
Address: COMMISSIONER FOR PATENTS
P.O. Box 1450
Alexandria, Virginia 22313-1450
www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 8540

SERIAL NUMBER 10/081,125	FILING DATE 02/21/2002 RULE	CLASS 705	GROUP ART UNIT 3627	ATTORNEY DOCKET NO. 1546.013US1
-----------------------------	---------------------------------------	--------------	------------------------	---------------------------------------

APPLICANTS

Mark A. Angel, Napa, CA;

David B. Kay, Los Gatos, CA;

John S. Chmaj, North Bend, WA; Christopher C. LuVogt, Cupertino, CA;

Dominique Trempont, Menlo Park, CA;

** CONTINUING DATA ***** *Verified*

This appln claims benefit of 60/270,169 02/22/2001
and claims benefit of 60/341,203 12/17/2001

** FOREIGN APPLICATIONS ***** *None*

IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** SMALL ENTITY **

** 03/20/2002

Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY CA	SHEETS DRAWING 13	TOTAL CLAIMS 79	INDEPENDENT CLAIMS 7
35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance	EXAMINER'S SIGNATURE <i>Ch. Fischer</i>	INITIALS		
Verified and Acknowledged				

ADDRESS

21186

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.

P.O. BOX 2938

MINNEAPOLIS , MN

55402

TITLE

Distributed customer relationship management systems and methods

FILING FEE RECEIVED 1134	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
------------------------------------	---	--